

The Campbell Group

Campbell Hausfeld • Wayne • Powerwinch

From: Generators
Concerning: GN356502AC

Instructions/Attach To:

Date: _____5/1/02_____

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Locked Rotor Repair Procedure

The varnish did not cure correctly on units manufactured during the month of February 2001 causing the rotor and stator to lock together. The unit will be symptomatic of an engine lock-up because the recoil will not pull.

Use the following procedure to proceed with the repair.

- I. Eliminate the possibility of an engine lock up from lack of oil.
- II. Check the complete model number to verify that it is a Campbell 02 version and has a manufacturing date code of February 2001.
- III. If the unit has a February 2001 date code and an engine date code of November 23, 1999 to December 7, 1999, contact generator technical support at 1-800-803-1436 option 5. An RGA will be issued and the entire unit will be replaced.
- IV. If the engine does not have the November 1999 date code, proceed as normal to order a new rotor and stator for the unit.

